

ESHOP TERMS OF AGREEMENT

1 Registration

You will find the user application of the Phoenix Contact Oy's eShop in the address www.eshop.phoenixcontact.fi "Register". Please fill your contact information there.

The use of eShop provides a valid purchasing contract and accordingly a customer number in our systems. In the eShop there will be applied the same terms as in the purchasing contract. Phoenix Contact has the right to refuse registration. After having received and handled the application Phoenix Contact will send the user code and password to you.

If you are a new customer, please contact our contact center myynti@phoenixcontact.com or phone 09-3509 0290.

2 Terms and commitment

Every eShop user will get personal rights to the eShop system. This means that the user code and password are personal and it is not allowed to give them to another person, not even in the same company. At the same the contract terms have been joined with the purchase contract between the company of the eShop user and Phoenix Contact. The user will tie himself down to follow these terms and accept not to give any information to a third side. If the work of the eShop user will change or he/she will resign from the company, he has to inform that to Phoenix Contact by e-mail to the address myynti@phoenixcontact.com.

3 eShop use and validity

The registration and use is free. It is possible in the eShop to load product information, check the delivery times and custom integrated purchase prices according to the user profile (planning, purchase etc.).

The orders through the eShop are firm and the order can't be canceled one-sided. If there is need for change or cancel of the order, so please contact immediately to our contact center phone 09-3509 0290 in order to check the possibility for changes.

Phoenix Contact is not responsible for suitability of the product to the application of the customer. Our personal is ready to give technical support and to guide in product choosing.